

CHENNAI RIVERS RESTORATION TRUST

PROPOSALS ARE INVITED FROM FIRM / SERVICE PROVIDER FOR DEVELOPMENT, WEB-HOSTING AND MAINTENANCE OF CRRT OFFICIAL WEBSITE (WWW.CHENNAIRIVERS.GOV.IN)

Terms of Reference (ToR) for Designing, development, web-hosting and maintenance of CRRT Official Website (www.chennaiivers.gov.in) and Online Booking Ticket Booking Application Software

Background:

The Chennai Rivers Restoration Trust (CRRT) is a trust wholly owned by the Government of Tamil Nadu. CRRT has an official Website i.e. www.chennaiivers.gov.in for the purpose of providing information about CRRT, projects undertaken, statutory clearance orders, compliance reports, events & news, tender related details and contact details. CRRT website also has an Online Ticket Booking Application for the interested general public to book tickets to visit the Adyar Eco-Park on the permitted days. CRRT domain name is registered with the GOV.IN domain registry, National Informatics Centre (NIC), New Delhi.

Scope of the Work:

The proposals for the above work of web hosting, AMC for the website (www.chennaiivers.gov.in) and online ticket booking application software with following deliverables:

Development & Designing – One-time cost:

- i) Development & Web Hosting of dynamic website with a server with required space along with database server space.
- ii) Development & Maintenance of Online Ticket Booking Application software.
- iii) Online Ticket booking application software with booking confirmation through e-mail and SMS alert with unique sender ID like TNCRRT/CRRT/POONGA.
- iv) Development of website in conformity to GOV. IN Domain protocol like Accessibility features like resize, background color change, etc.,
- v) To revamp the outlook of the website and make it more dynamic, informative, resourceful, attractive and interesting to visitors and the general public.
- vi) Online payment gateway integration with web-based application software.

Web-hosting & Annual Maintenance:

- vii) Maintenance of website, updating the existing and new information / contents / tender & other information as and when required.
- viii) Maintenance of Online Ticket booking application software with booking confirmation through e-mail and SMS alert.
- ix) Periodical improvisation of the outlook of the website, uploading photos, videos & contents, etc.,
- x) Continuous upkeep of the website without any outage & downtime.
- xi) Sharing of back-up details with client (i.e. CRRT) on quarterly basis.

Period of Contract: Three Years i.e. July, 2021 to June, 2024.

The work will be awarded with the one-time cost for Development & Designing of the Website & Online ticket booking application software and Web-hosting & Annual Maintenance Contract (AMC) for 3 years. The payment will be released to the selected firm on a yearly basis based on the satisfactory performance.

Requirements / Criteria:

- 1) Having minimum of 3 years experience in website development, hosting, maintenance & web-based software application
- 2) A registered office with exclusive GST number
- 3) Having experience in developing & maintenance of websites of Government departments / Quasi Government / autonomous bodies / corporations run by the Government / Academic institutions / Parks, etc.,

Proposal shall be submitted only by Hardcopy in a sealed cover addressed to:

The Principal Secretary / Member Secretary,
Chennai Rivers Restoration Trust
'Adyar Eco-Park', No.6/103, Dr. Dr. D.G.S. Dinakaran Salai,
Raja Annamalai Puram, Chennai- 600 028.

GST Details to be quoted in the proposal:

GSTIN - 33AABTA9057G1ZU
Name: Chennai Rivers Restoration Trust

Closing Date for the submission of Proposal: 25.06.2021 (before 5.45 PM)

If any queries / clarifications regarding the work may contact below email or landline:

E-mail id : social.crrt@gmail.com

Contact No.: 044-24614523 (Working Hours - 10.00AM to 5.45 PM)

Note: Shortlisted firm will only be communicated on the further process.
